

# IMPACT D 10 Series

IMPACT D 10 USB ML  
IMPACT D 10 PHONE

## Everyday wireless freedom

Bring wireless freedom within reach with a DECT solution that delivers clear, natural sound and the flexibility to move around your office. Thanks to EPOS Voice™ technology calls are crisper and clearer, and a noise-cancelling microphone eliminates background noise for excellent customer experiences.

Together with a choice of wearing styles to suit every personal preference, the IMPACT D 10 Series delivers uncompromising comfort and premium sound.

See more at [eposaudio.com/impact-d10](https://eposaudio.com/impact-d10)



## Key benefits & features

### Ensure premium audio for clear calls

With EPOS Voice™ technology and noise-cancelling microphone for natural, clear conversations

### Move freely with powerful wireless reach

Up to 55 m/180 ft in typical offices, up to 180 m/590 ft line of sight, and up to 12 hours talk time

### Connect simply to one device

Plug-and-play with single-connectivity to either desk phone or PC/softphone

### Choose your wearing style

With comfortable headsets to suit your personal preference; headband, ear hook or optional neckband

### Easy magnetic docking and charging

Dock the headset to the magnetic charge interface and be sure it's charged and ready to go for your next call



# IMPACT D 10 Series

## Product data

### General

Product description	<p><b>IMPACT D 10 USB ML:</b> Wireless DECT headset, single-sided with base station. Single connectivity to PC/Softphone. UC optimized and Skype for Business Certified.</p> <p><b>IMPACT D 10 PHONE:</b> Wireless DECT headset, single-sided with base station. Single connectivity to desk phone.</p>
Wearing style	Headband – single-sided and ear hook. Neckband available as accessory*
Color	Black with silver
Headset weight	Ear hook: 22 g / 0.78 oz Headband: 50 g / 1.76 oz
Ear pad size	ø 50 mm / 1.96 in
Personalization	Yes, with nameplate on headset
Warranty	2 years

### Audio

EPOS Voice™ technology	For a clear and natural listening experience
Microphone	Noise-cancelling microphone for speech clarity
Microphone frequency range	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)
Mute microphone	Yes
Speaker type	High-quality neodymium magnet speaker for outstanding audio quality
Speaker frequency response	150 Hz – 6.8 kHz (Wideband) 300 Hz – 3.5 kHz (Narrowband)

### Technical

DECT	1.880 to 1.900 MHz (EU, UK, AUS) 1.920 to 1.930 MHz (US) – DECT 6.0
GAP compatible	Yes (Headset)
Headset	Connects to base station/Base set
Base station	IMPACT D 10 USB ML: Connects to UC/Skype for Business IMPACT D 10 PHONE: Connects to desk phone
Headset auto link to base	Yes, can be activated on the base station
Temperature range	Operational: +5 °C to 45 °C / +41 °F to +113 °F Storage: -20 °C to 70 °C / -4 °F to +158 °F
Battery (Lithium Polymer)	Exchangeable for service (see User manual)
Range	Line of sight: 180 m / 590 ft Typical office building: 55 m / 180 ft
Automatic power adjustment	Yes (distance between headset and base)
Talk time	Up to 8 hours (Wideband Mode) Up to 12 hours (Narrowband Mode)
Stand by time	Up to 100 hours
Auto – headset OFF when out of range	Yes, after 30 minutes
Charge time	0 – 50%: 20 minutes 0 – 100%: 1 hour

# IMPACT D 10 Series

## Product data

### Hearing protection

EPOS ActiveGard® technology	Protects users against acoustic injury caused by sudden sound burst on the line
EU Noise at Work Limiter**	Enhanced audio protection preventing listening fatigue, average 85 dB over a workday. Activated by DIP switch, EPOS Connect and EPOS manager software

### Content of delivery

What's in the box	<b>D 10 USB ML</b> Headset, base station, USB cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide
	<b>D 10 PHONE</b> Headset, base station, power supply, audio phone cable, headband (detachable), bendable ear hook (mounted on headset), printed quick guide, printed safety guide

### Software

EPOS Connect	Remote call control, firmware updates and settings: <a href="https://eposaudio.com/software-epos-connect">eposaudio.com/software-epos-connect</a>
PC Software	For other relevant PC software, please check: <a href="https://eposaudio.com/software">eposaudio.com/software</a>
EPOS Manager	Manage, update and configure your EPOS audio devices from one location: <a href="https://eposaudio.com/software-epos-manager">eposaudio.com/software-epos-manager</a>
UC compatible	Yes. For more information please go to: <a href="https://eposaudio.com/compatibility">eposaudio.com/compatibility</a>

\* Neckband available as accessory (Art. No. 506525)

\*\* In compliance with EU Noise at Work legislation (Directive 2003/10/EC), that sets limits for two types of noise in the workplace: Acoustic burst and Sustained noise.

# IMPACT D 10 Series

## Additional benefits & features

### Enjoy one-touch call management

To answer/end\* calls, mute microphone and control volume

### Stay mobile with fast charging

50% battery charges in just 20 minutes

### Get convenient phone conferencing

Up to four headsets per call and simple hot desking

### See talk time available

Shown via status indicators on the base station

### Keep your desk tidy

With built-in cable management

### Benefit from secure base station

With solid metal plate for stability

### Protect your hearing

From acoustic shock with EPOS ActiveGard® technology

## Product overview

Connects to	Product	Order name	Details	EAN / UPC code
PC/Softphone 	<b>IMPACT D 10 USB ML - EU</b> Art. no. 1000574	D 10 USB ML - EU	UC optimized and Skype for Business Certified	EAN: 57 14708 00375 5 UPC: 8 40064 40375 7
	<b>IMPACT D 10 USB ML - US</b> Art. no. 1000575	D 10 USB ML - US	UC optimized and Skype for Business Certified	EAN: 57 14708 00376 2 UPC: 8 40064 40376 4
	<b>IMPACT D 10 USB ML - AUS</b> Art. no. 1000576	D 10 USB ML -AUS	UC optimized and Skype for Business Certified	EAN: 57 14708 00377 9 UPC: 8 40064 40377 1
Deskphone 	<b>IMPACT D 10 PHONE - EU</b> Art. no. 1000570	D 10 PHONE - EU		EAN: 57 14708 00371 7 UPC: 8 40064 40371 9
	<b>IMPACT D 10 PHONE - UK</b> Art. no. 1000571	D 10 PHONE - UK		EAN: 57 14708 00372 4 UPC: 8 40064 40372 6
	<b>IMPACT D 10 PHONE - US</b> Art. no. 1000572	D 10 PHONE - US		EAN: 57 14708 00373 1 UPC: 8 40064 40373 3
	<b>IMPACT D 10 PHONE - AUS</b> Art. no. 1000573	D 10 PHONE - AUS		EAN: 57 14708 00374 8 UPC: 8 40064 40374 0



\* Answer/end call requires EHS cable for desk phone and EPOS software for certain softphones